



daisy.

A guide to...

# Technicolor TG589/TG588.

Broadband Configuration

we are **daisy.**

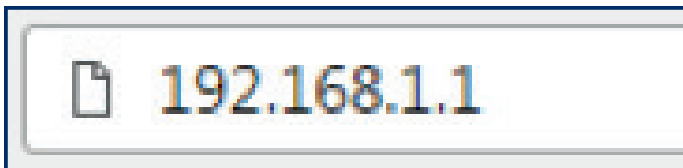
[www.daisygroup.com](http://www.daisygroup.com)

**Please note:** We advise running through this configuration using a Windows based PC/laptop with a Ethernet connection to the router. If you are using any other operating system or connecting via wireless then settings may not save correctly.

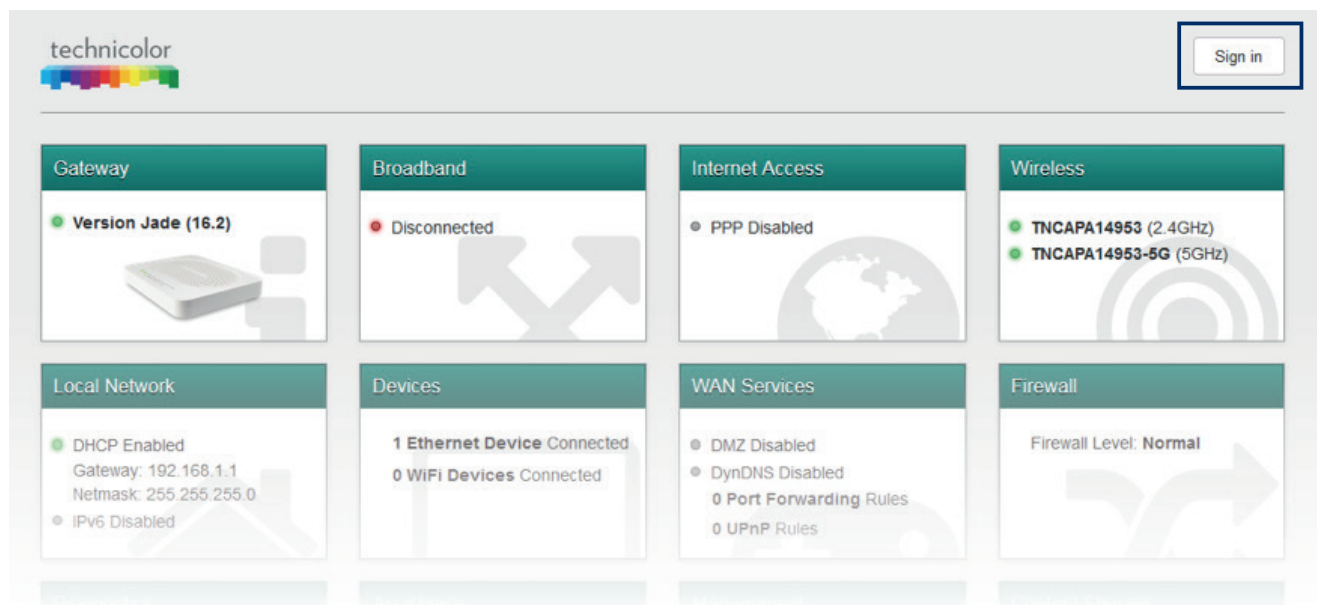
We will run through setting up your Technicolor router to work with your ADSL/VDSL connection.

Please hard reset the router, this can be done by holding a paper clip into the reset hole for 15-30 seconds, once removed all the lights on the router will go off and then come back on. It may take a couple of minutes for the router to come back up, this is normal.

Open a web browser and enter 192.168.1.1 in the address bar.



This should then bring up the Technicolor page, you will need to click "Sign in" in the top right.

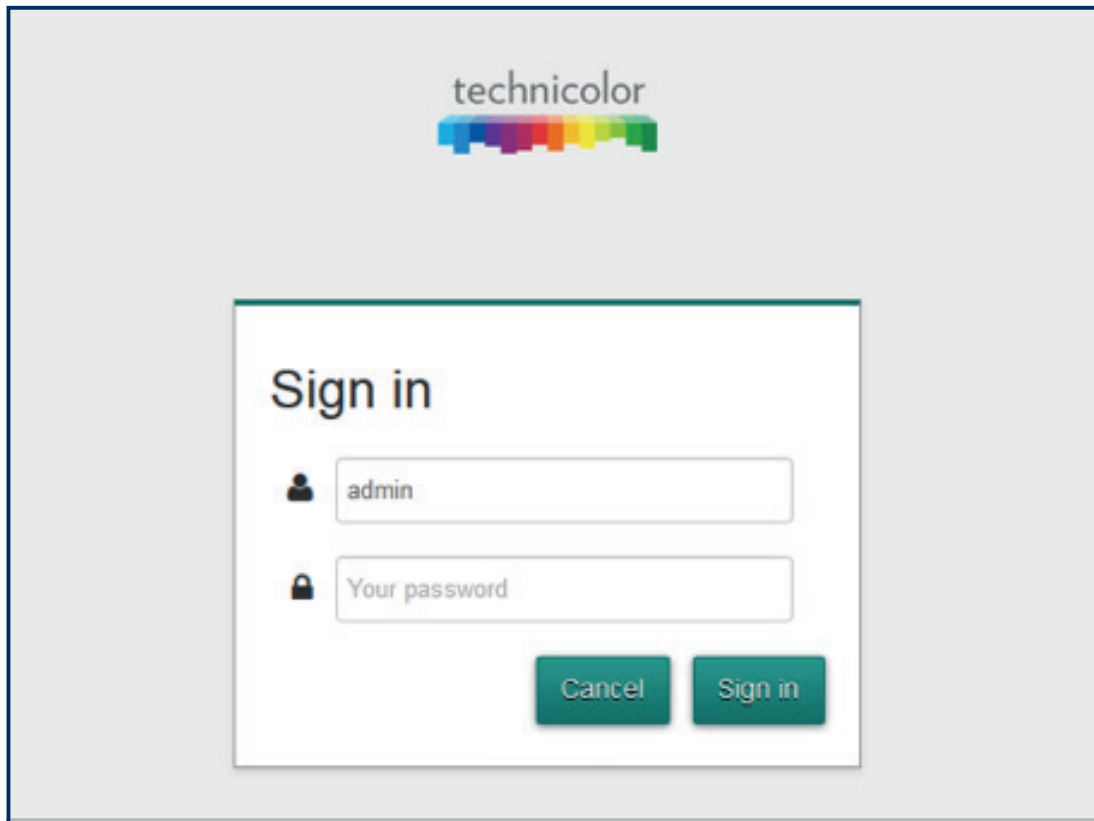


You should then see the following sign in screen below.

You will need to login using the below details.

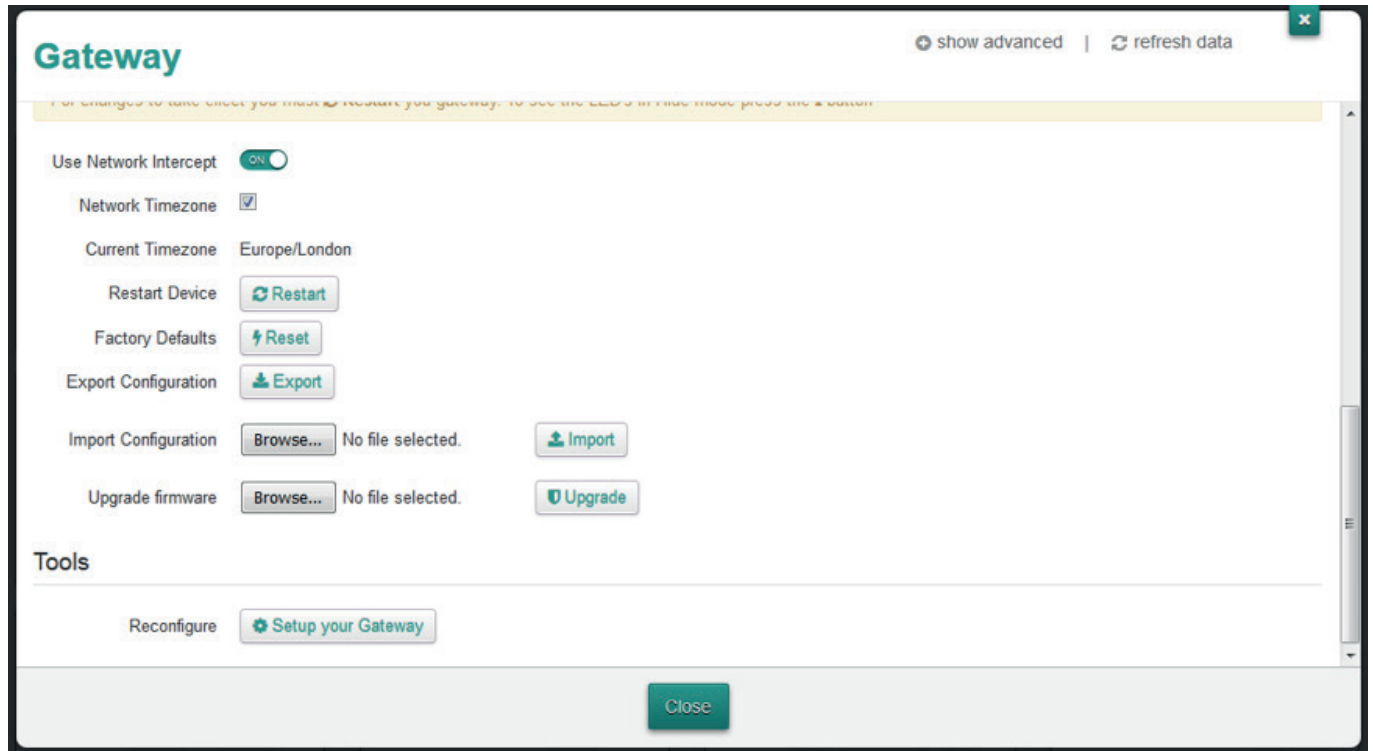
**Username:** admin

**Password:** serial number of the router (this is on the bottom of the router and starts with CP)



The image shows a screenshot of a web-based sign-in interface for Technicolor. At the top center, the word "technicolor" is displayed in a grey, lowercase sans-serif font, with a horizontal bar of multi-colored rectangular segments (blue, purple, red, orange, yellow, green) positioned directly below it. Below the logo is a white rectangular sign-in form with a thin grey border. The form contains the text "Sign in" in a large, bold, black font. Underneath, there are two input fields: the first is preceded by a black person icon and contains the text "admin"; the second is preceded by a black padlock icon and contains the text "Your password". At the bottom right of the form are two green rectangular buttons with white text: "Cancel" and "Sign in".

Once logged in it will take you back to the main screen, click into the 'Gateway' box which is the top left box. Scroll down until you see "Setup your Gateway" and click this button.



The screenshot shows a web interface titled "Gateway" with a dark teal header. In the top right corner, there are links for "show advanced" and "refresh data", and a close button (X). Below the header is a yellow warning banner with text that is partially obscured. The main content area is divided into several sections:

- Use Network Intercept:** A toggle switch is currently turned "ON".
- Network Timezone:** A checked checkbox.
- Current Timezone:** Displayed as "Europe/London".
- Restart Device:** A button with a circular refresh icon and the text "Restart".
- Factory Defaults:** A button with a lightning bolt icon and the text "Reset".
- Export Configuration:** A button with a download icon and the text "Export".
- Import Configuration:** A "Browse..." button, the text "No file selected.", and an "Import" button with an upload icon.
- Upgrade firmware:** A "Browse..." button, the text "No file selected.", and an "Upgrade" button with a shield icon.

Below these settings is a section titled "Tools" which contains a "Reconfigure" button and a "Setup your Gateway" button with a gear icon. At the bottom center of the interface is a large "Close" button.

For ADSL follow the next few steps, for FTTC/VDSL go to page 5.

## ADSL

The standard settings for ADSL should be as below.

Connection Type: ADSL

Enabled: On

IPv6: Off

Routed Type: PPPoA

Username: This should be on the letter you received with the router (e.g. telephone-number@daisybb.co.uk)

Password: This should be on the letter you received with the router.

MTU: 1500

ATM VP: 0

ATM VC: 38

Encapsulation: VCMUX

The screenshot shows a web interface titled "Setup Your Gateway" with a close button in the top right corner. Below the title are links for "show advanced" and "refresh data". A warning banner states: "Changing any setting here will disable the Auto sensing of your WAN interface".

**Connection Type**

Type:  ADSL  VDSL  Ethernet Port 5

**Connection Configuration - ADSL**

Status:  Disabled

Enabled:  OFF

IPv6:  OFF

Routed Type:

Please complete the user details below

Username:

Password:

Re-enter your password each time, if you do not your password will not be taken correctly

MTU:

ATM VP:

ATM VC:

Encapsulation Type:

Close

There will then be a save button which you will need to click and this should save the settings. It may take two or three minutes for the connection to come online.

## FTTC/VDSL

The standard settings for FTTC/VDSL are below.

Connection Type: VDSL

Enabled: On

IPv6: Off

Routed Type: PPPoE

Username: This should be on the letter you received with the router (e.g. telephone-number@daisybb.co.uk)

Password: This should be on the letter you received with the router.

MTU: 1500

VLAN Enabled: On

VLAN ID: 101

The screenshot shows a web interface titled "Setup Your Gateway" with a close button in the top right corner. Below the title are links for "show advanced" and "refresh data". A warning banner states: "Changing any setting here will disable the Auto sensing of your WAN interface".

**Connection Type**

Type:  ADSL  VDSL  Ethernet Port 5

**Connection Configuration - VDSL**

Status:  Disabled

Enabled:  OFF

IPv6:  OFF

Routed Type:

Please complete the user details below

Username:

Password:

Re-enter your password each time, if you do not your password will not be taken correctly

MTU:

VLAN Enabled:  ON

VLAN ID:

Close

There will then be a save button which you will need to click and this should save the settings. It may take two or three minutes for the connection to come online.