



● Daisy's Customer Feedback Survey – Terms and Conditions

These terms and conditions refer to the competition brought to you by Daisy Communications Limited, whose registered office is at Daisy House, Lindred Road Business Park, Nelson, Lancashire BB9 5SR and whose registered number is 4145329 (“Daisy”). Between 10.00am 25 January 2018 and 17:00pm on 12 February 2018 (“Competition Period”), Daisy is offering its customers the opportunity to win a Samsung Galaxy S8 device. There is one device available to win, for the survey detailed below (“Competition”).

To Enter: Complete all the questions within ‘Daisy’s Customer Feedback Survey’ which can be accessed via the unique link to the online form contained in an email which will have been sent to you from SurveyMonkey, and leave your full name, company name, email address and contact phone number, within the Competition Period.

The Competition is open to residents of U.K. aged 18 or over, who are customers of Daisy, and such entrants will require access to the internet.

Any entries after the expiry of the Competition Period will not be entered into the Competition. Daisy does not accept any responsibility for entries which fail to reach us before the closing date for any reason or which are incomplete or corrupted. All valid entries will be submitted into the prize draw. You can only submit one entry and there will only be one winner. All entrants will have their names put into a hat and the winning name will be drawn at random on 16 February 2018 and announced on 19 February 2018. The winner will be contacted via phone using the details submitted via the survey on 19 February 2018. In the event the winner does not respond to communications within 72 hours of initial contact, Daisy reserves the right to disqualify that winner and allocate that prize to an alternative winner selected in the same manner. The prize will be shipped by post to the address confirmed via the above phone call and within 7 days of receiving the call from Daisy. All entries must be made by the entrant themselves. Bulk entries made from trade, consumer groups, third parties, or anyone other than Daisy customers will not be accepted. Incomplete or illegible entries, entries by macros or other automated means (including systems which can be programmed to enter), and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be counted. If it becomes apparent that an entrant is using a computer(s) to circumvent this condition by, for example, the use of ‘script’, ‘brute force’, masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that entrant’s entries into the Competition in a way that is not consistent with the spirit of the promotion, that entrant’s entries will be disqualified and any prize award will be void.

The prize is non-exchangeable, non-transferable and is not redeemable for cash or otherwise. There is no cash alternative. No purchase necessary. You consent to Daisy storing and processing your personal data and sharing your personal data with third parties and press agencies for publication, for details about how Daisy will use your information please see Daisy’s Privacy Policy which can be found on <https://daisygroup.com/privacy/>. Daisy’s decision on all matters relating to this Competition is final. Daisy reserves the right to amend these terms and conditions at any time and to change the prize at any time. Daisy shall not be liable for any failure to comply with its obligations where the



failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure. Daisy reserves the right to withdraw this Competition at any time, with or without notice. Daisy's failure to enforce any provision of these terms and conditions shall not constitute a waiver of that provision. Daisy shall not be liable to you for any loss or damage suffered by entering this Competition. The Competition is governed by English law and by entering the Competition you submit to the exclusive jurisdiction of the Courts of England and Wales. E&OE.